



Notice of Nondiscrimination

- Discrimination is against the law, Big Stone Therapies, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.
- Big Stone Therapies, Inc. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.
- Big Stone Therapies, Inc. provides free aids and services to people with disabilities to communicate effectively with us, such as: qualified sign language interpreters, written information in other formats (large print, audio, accessible electronic formats, other formats).
- Big Stone Therapies, Inc. provides free language services to people whose primary language is not English, such as: qualified interpreters, information written in other languages. If you need these services, please speak to a Clinic Administrative Assistant or Clinic Manager or call 1-866-921-1035.
- If you believe that Big Stone Therapies, Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Hillary Henrich, Chief Compliance Officer, 309 Washington Avenue, Ortonville, MN 56278 or 1-866-921-1035 or Compliance@bigstonetherapies.com. You can file a grievance in person or by mail or email.
- You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.